



INTEGRATED MANAGEMENT SYSTEM POLICY

The policy of the integrated management system is an integral part of the overall business policy of the Company OILSPEC INTERNATIONAL, based on a leadership position in the field of supervision and the recognizable quality of the services provided.

Carrying out activities from its core business, OILSPEC INTERNATIONAL determines the conformity of products / services with the user's requirements by conducting sampling, measurement, supervision, inspection and testing. The goal and task of OILSPEC INTERNATIONAL is to provide a reliable and timely service of control and testing, taking into account the requirements and needs of users and protecting their interests at all times.

OILSPEC INTERNATIONAL is committed to a way of working based on reliability and well-being for its employees, service users and society as a whole.

The basic principles of our policy, in accordance with the established context and strategic direction of the organization, are:

- Full application and constant improvement of the management system based on the requirements of international standards HRN EN ISO 9001:2015, HRN EN ISO 45001:2018 and **HRN EN ISO 14001:2015**, relevant laws, regulations and positive business practices;
- Ensuring reliability and impartiality of working methods based on business excellence and top quality of service;
- Protecting the confidentiality of data related to the control and testing process;
- Ensuring that activities are carried out in accordance with domestic and global standards and requirements so that services are internationally recognized and accepted;
- Maintaining and improving an integrated management system in accordance with accreditation standards.
- Understanding and meeting the requirements of its users while simultaneously monitoring and adhering to the applicable standards.
- Purchasing and using sophisticated equipment, and conducting continuous training and education of its employees in order to ensure continuous improvement of the quality and health and safety protection system, and thus the quality of services.
- Creating, maintaining and improving proper partnership relations with suppliers, service users and all interested parties.
- Determining the necessary competence of employees, who are motivated to work and who are encouraged to self-control and use protective equipment for the purpose of health and safety protection through systematic forms of training. Establishing an appropriate value system that meets the needs and expectations of employees, and at the same time motivates them;
- Establish effective communication with all relevant stakeholders and other organizations for better exchange of information relevant to occupational health and safety;
- Care for the health of employees and safe working conditions.

Employees responsible for conducting inspections are independent and impartial in conducting the examination and free from all commercial, financial and other pressures from persons or organizations within or outside the Company that could influence their decisions.

All interested parties have access to the Company's services at all times and there are no financial or other reasons that would prevent this.

In Zagreb, 16.08.2024.

Director